

Trash & Recycle Carts

Important: You are responsible for the Trash and Recycle Carts provided to your property.

Based on the increasing numbers of Trash and Recycle Carts being reported missing or damaged, you need to be aware of your responsibilities for these carts ...

Trash & Recycle Carts are the responsibility of the property owner:

- Carts damaged during weekly pickup will be replaced or repaired by the trash service at no charge.
- Carts mistakenly picked up by the trash service will be replaced at no charge.
- Missing carts not mistakenly picked up by the trash service will be subject to a \$90.00 replacement fee charged by the trash service to the property owner unless a police report is provided.
- Carts damaged beyond repair while at your property will be subject to a \$90.00 replacement fee charged by the trash service to the property owner.
- Carts with minor damage while at your property may be subject to a \$40.00 repair fee charged by the trash service to the property owner.

Trash (1 cart) and Recycle (1 cart) pickup is provided by the Homes Association for members as part of their membership dues. The protection and upkeep of these carts is the responsibility of the member.

The trash service will be responsible for damage caused to carts during pickup and normal wear and tear. However, the trash service provider may directly bill the member for loss or damage to carts not associated with pickup or normal wear and tear. Nonpayment of these charges may result in suspension of trash / recycle pickup by the trash service.

Here are some suggestions:

- Put your trash and recycle carts out the evening before or before 7:00 the morning of pickup.
- Remove your carts from roadside as soon as possible after pickup.
- Do not leave your carts at roadside for an extended period of time. If you will be travelling, ask a neighbor to return your carts to their appropriate location.
- If you observe damage to cart(s), contact the trash service immediately (913-631-3300).
- If your cart ends up missing at anytime, contact the Platte County Sheriff's Department to report the missing cart. Once the police report is completed, contact the trash service (913-631-3300).
- If you have sold your home and are moving or if your renter is moving out ... make sure the trash / recycle carts are safely stored in the property's garage.

The Homes Association will assist you with contact information for the service provider ... but ... the safety and condition of the provided carts is your responsibility !!